



Goshen Valley

| 2018 PQI REPORT |



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PERFORMANCE AND QUALITY IMPROVEMENT PHILOSOPHY

Goshen Valley Foundation is a non-profit organization providing services to foster children in North Georgia. Located in Cherokee County, GA, the organization's flagship program, the Goshen Valley Boys Ranch, opened in 2001 caring for our first young man. The Foundation cares for foster children through three programs: Goshen Valley Boys Ranch, Goshen New Beginnings and Goshen Homes. The Boys Ranch program has the capacity to serve 47 young men, ages 11-18 in a family-model, group setting. The New Beginnings program provides independent living services to young men and women in foster care and Department of Juvenile Justice, ages 18-21, living in an apartment setting in Canton, GA. The Homes program provides foster homes for sibling sets that need to be reunified or remain together.

The Performance and Quality Improvement (PQI) program of Goshen Valley promotes excellence and continuous improvement in all programming in all of programs: Room Board Watchful Oversight Program, Independent Living Program and Child Placement Program. Goshen Valley, its Board of Trustees, CEO, Executive Directors and supervisory staff place top priority

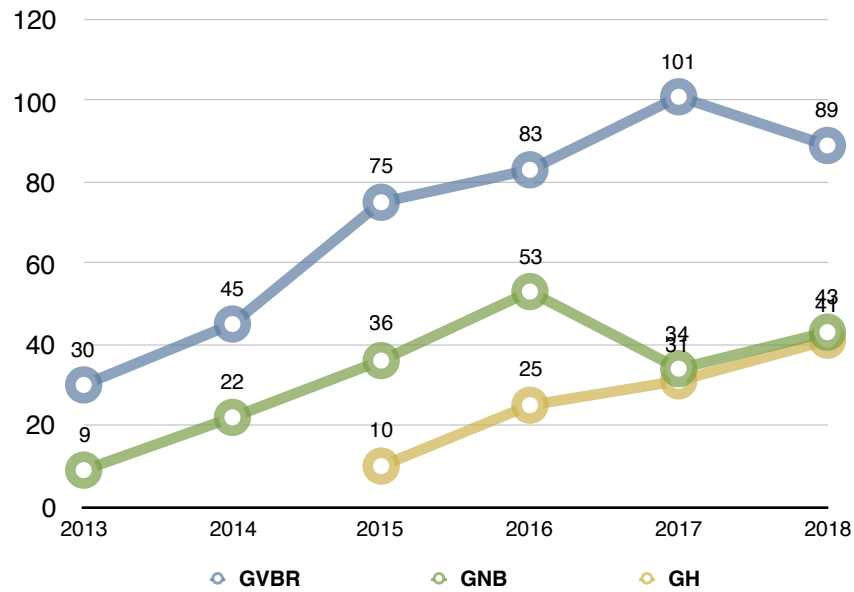
on Performance Quality Improvement and strive for excellence. Our Goshen Valley Foundation CEO endorses the collection and constructive use of data, which assists in evaluating every program, their services and all individuals and families served. In addition to regular evaluation and monitoring; planning, remediation, and improvement ensure our commitment to Performance Quality Improvement that creates a high-learning, high-performance, results-orientated environment.

Our PQI plan is broad and encompasses all employees, Board of Trustees and identified stakeholders. More specifically, all levels of staff will be involved in our PQI program through annual training, staff meetings, data collection, annual surveys and quarterly feedback opportunities. All stakeholders and referral sources participate in annual surveys and we specifically encourage this involvement and believe that the bottom up approach will benefit our organization as a whole. Lastly, our Board of Trustees works with the senior staff of each service area to develop a 3 Year Strategic Plan to identify long term goals as well as a yearly Operational Plan. Below is a diagram that illustrates the basic model for quality improvement.

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WHO WE SERVE: DEMOGRAPHICS

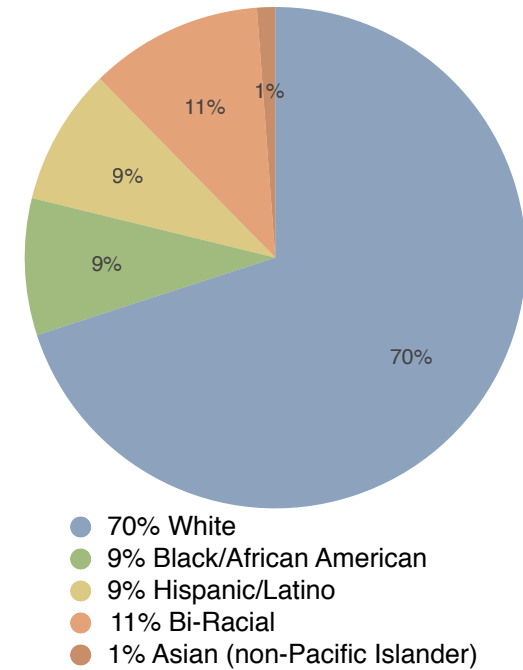
TOTAL SERVED: 169
 134 boys, 35 girls
 Average cared for each day: 91
 Average length of stay: 10 months



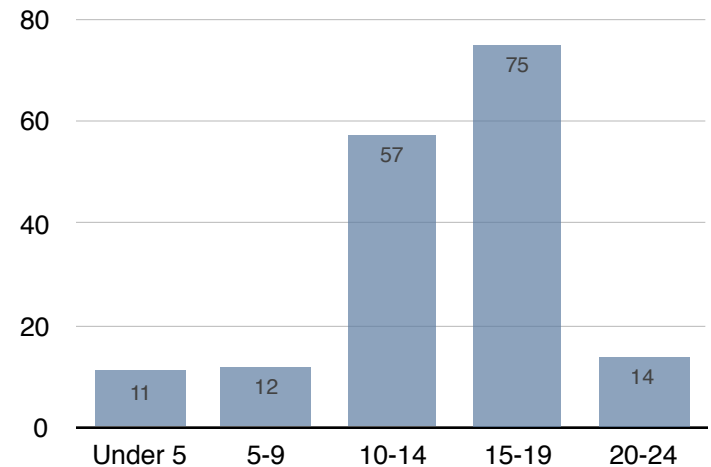
Comparative Statistics

- 10% increase in children cared for per day from 2017
- GVBR: 12% decrease in clients served
- GNB: 26% increase in clients served
- GH: 32% increase in clients served
- 3% decrease in boys served
- 67% increase in girls served

Ethnicity



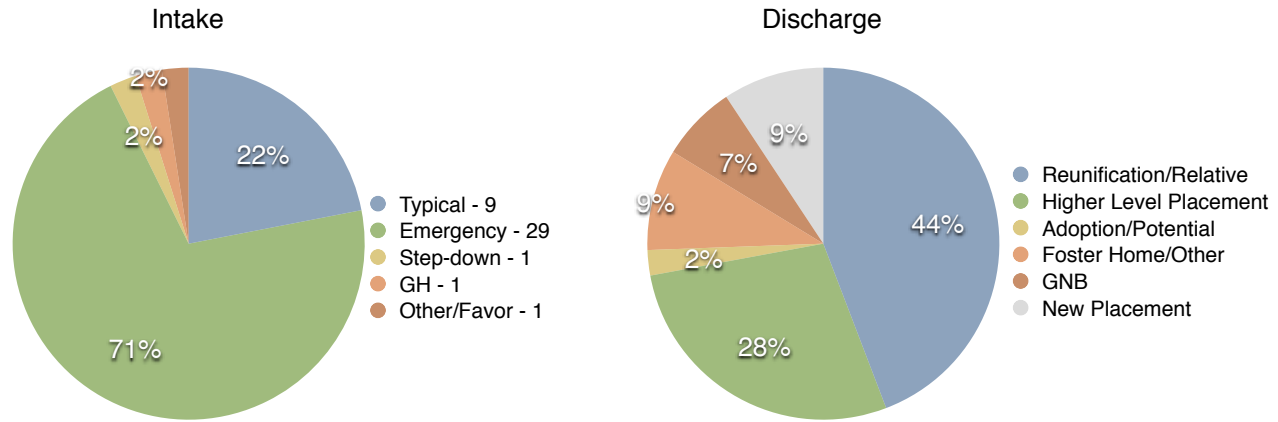
Total Served by Age



Permanency & Placement: GOSHEN VALLEY BOYS RANCH

GVBR Total Clients Served: 89

- Total Intakes: 41
 - **25% increase in emergency intakes
 - **30% decrease in overall intakes
- Total Discharges: 43
 - **9% increase in higher level placement
- Average Age at Discharge: 14.8
- Average Length of Stay: 8.4 months
- 16 MAAC served (14 AWO, 2 MWO) - 18%
- 11 MWO served (2 MAAC) - 12%
- 31 planned program discharges (60%), 21 unplanned random discharges (40%)
 - **35% increase in random discharges from 2017



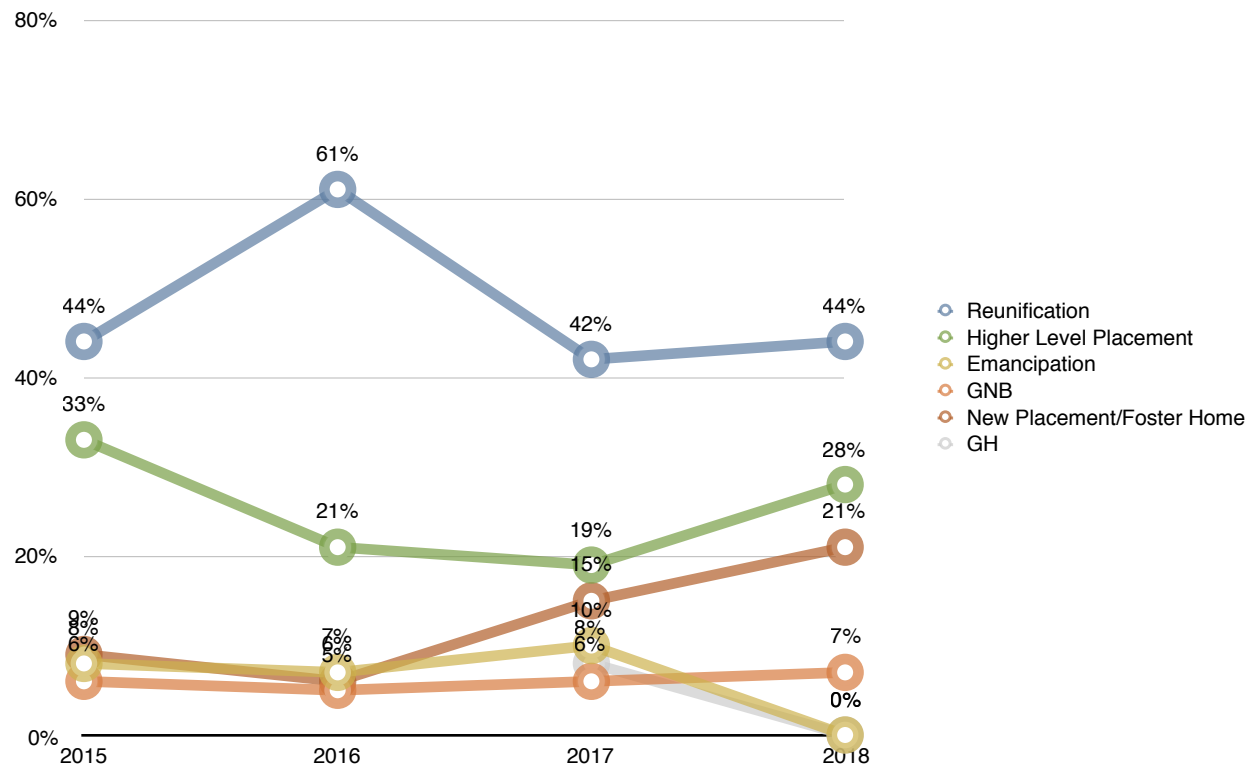
Discharge Trends:

- 9% increase in higher level placement since 2017
- 5 adoptions in 3 years
- 6% increase in lateral placement to foster home or new placement

High Risk Intakes:

- 3 intakes with a risk score of 7 or more (down 18% from 2017)
- 2 of 3 discharged in 2018, both stayed 1 month
- 2 were AWO, 1 MWO, none MAAC

Discharge Trends by Percentage

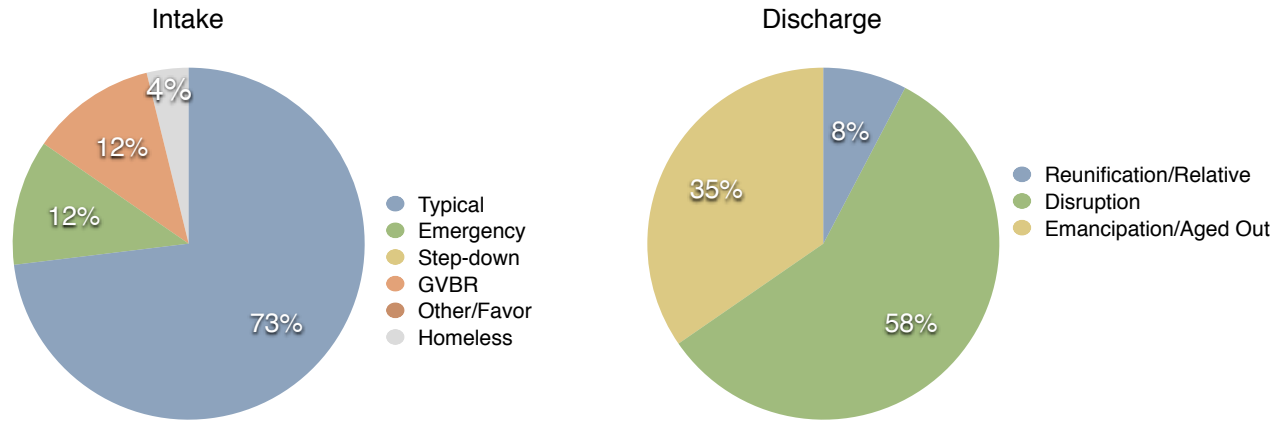


Permanency & Placement: GOSHEN NEW BEGINNINGS

GNB Total Clients Served: 43

**30 Males, 13 Females

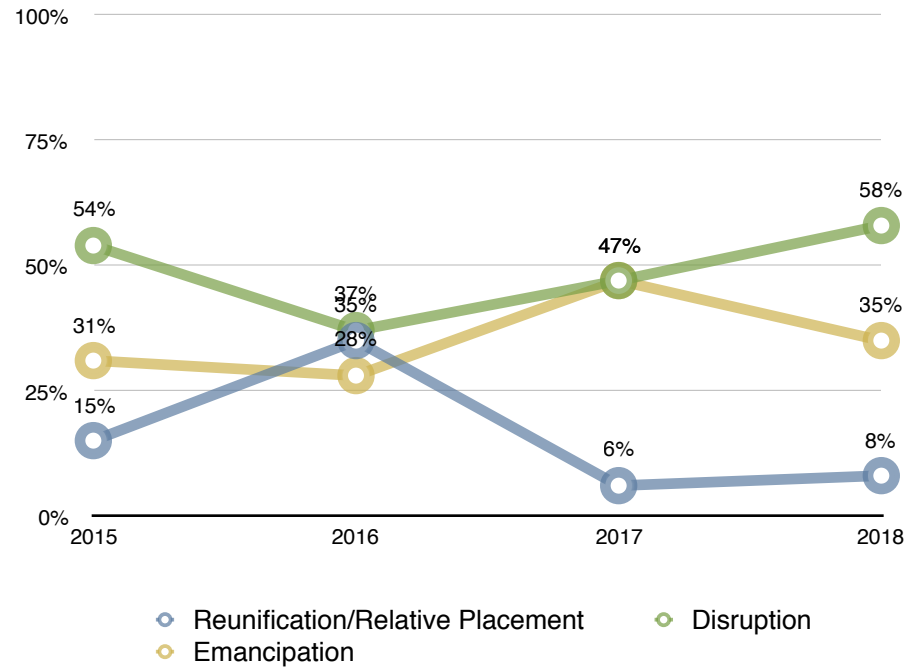
- Total Intakes: 25
- ****52% increase in typical intake**
- Total Discharges: 26
- ****10% increase in disruption**
- ****12% decrease in emancipation**
- Average Age at Discharge: 18.7
- Average Length of Stay: 10.5 months
- 3 MAAC served
- 8 DJJ served
- 11 planned program discharges (42%), 15 unplanned random discharges (58%)
- ****18% increase in random discharges from 2017**



High Risk Intakes:

- 7 intakes with a risk score of 7 or greater
- 1 female 6 male
- 6 of 7 discharged in 2018
- 3 high risk discharges lasted less than 1 month

Discharge Trends by Percentage

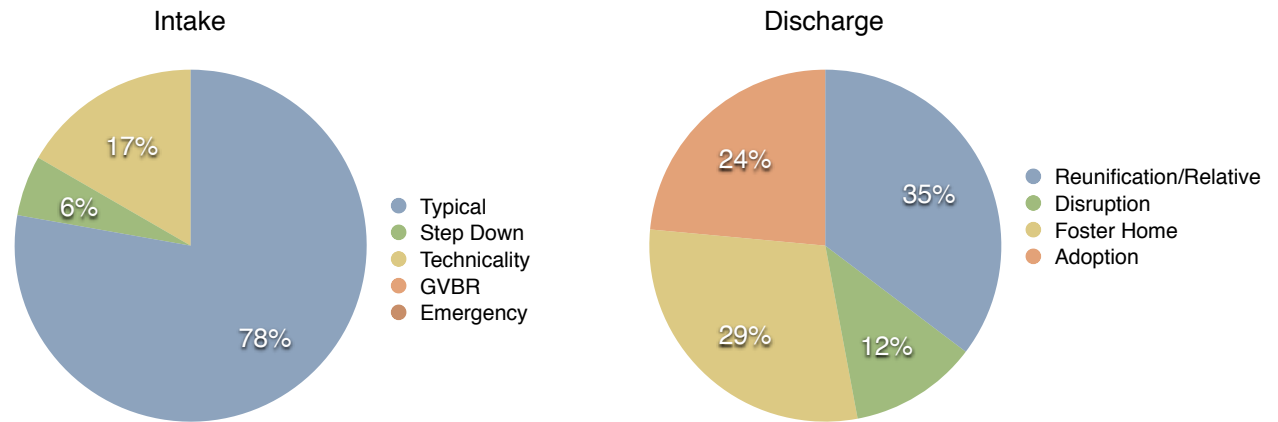


Permanency & Placement: GOSHEN HOMES

GH Total Clients Served: 41

***19 Males, 22 Females*

- Total Intakes: 18
****49% increase in typical intake**
- Total Discharges: 17
**12% increase in reunification/relative placement*
**7% decrease in disruption*
- Average Age at Discharge: 9.1
- Average Length of Stay: 11 months
- 4 MAAC served
- 16 program discharges (94%), 1 random discharges (6%)

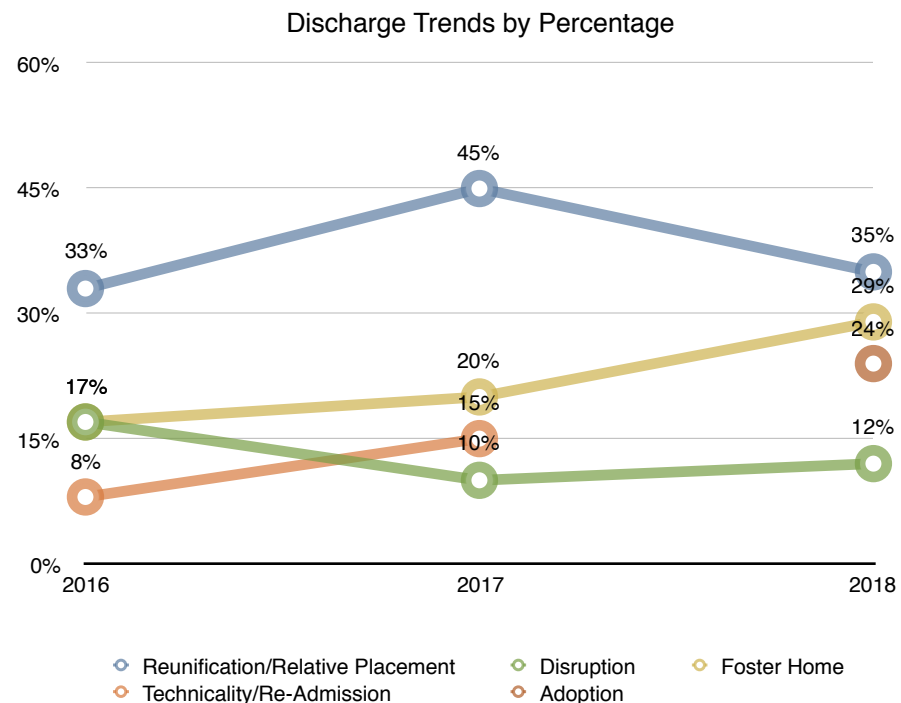


Discharge Trends:

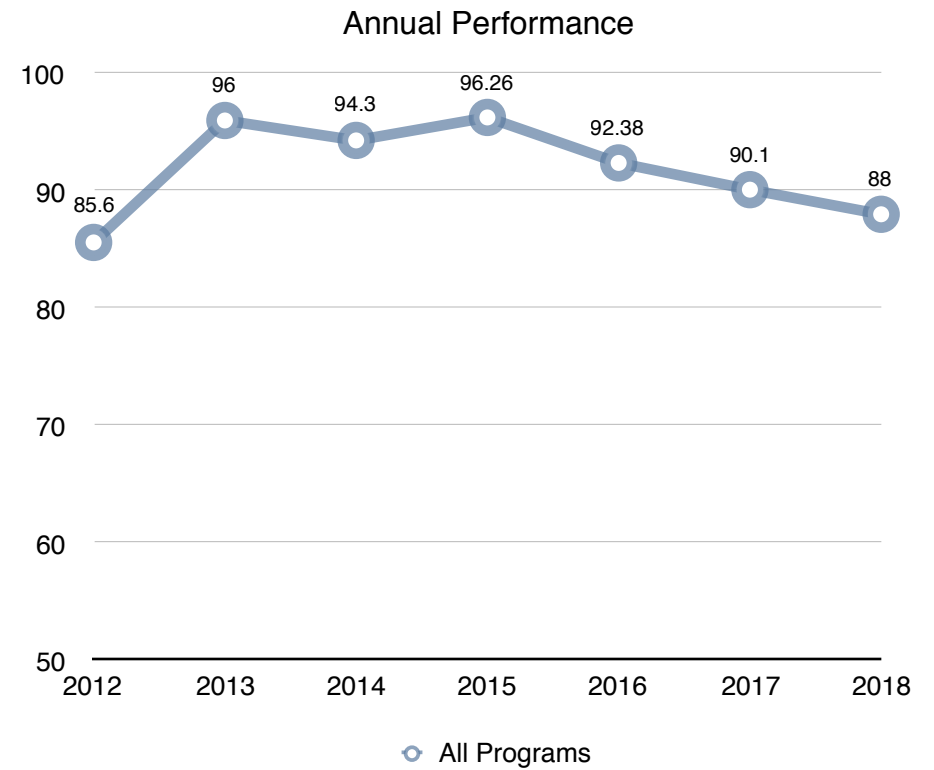
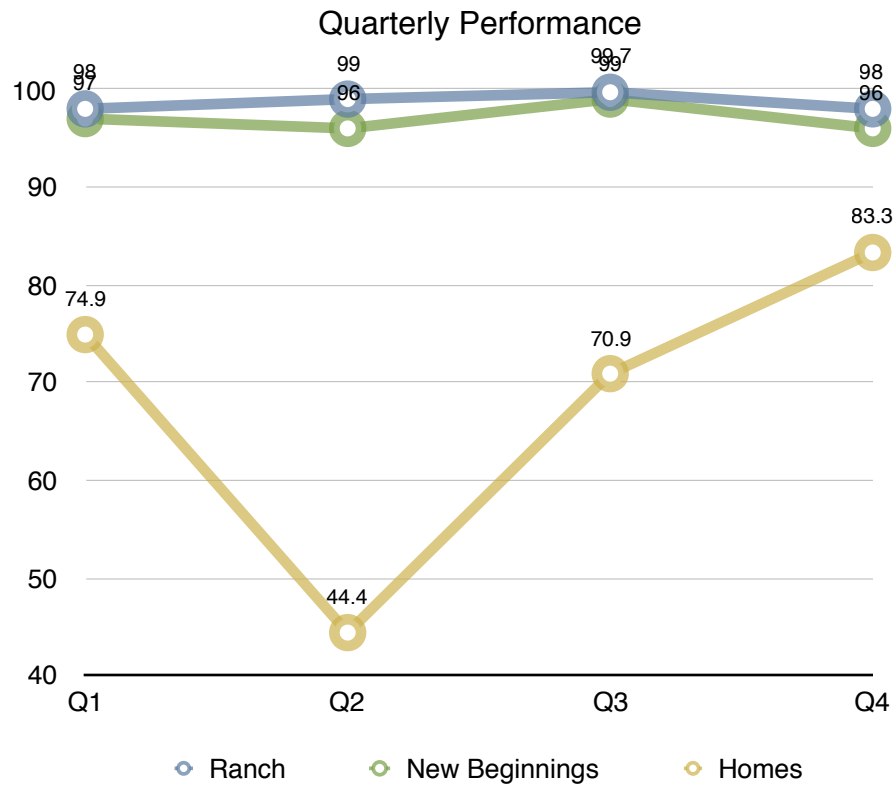
- 10% decrease in reunification/relative placement
- 4 adoptions in 2018!

Foster Parent Retention Rate:

- 69% Retention Rate in 2017
- 83% Retention Rate 2018



CASE RECORD REVIEW

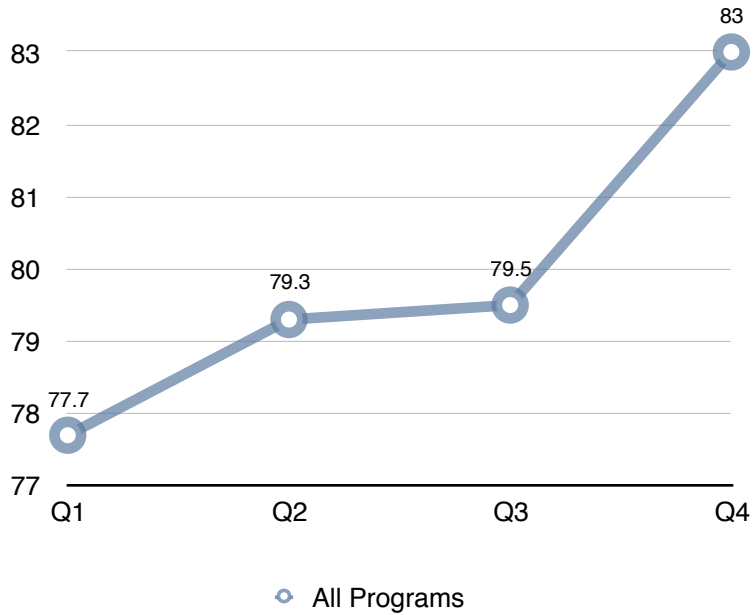


Notes:

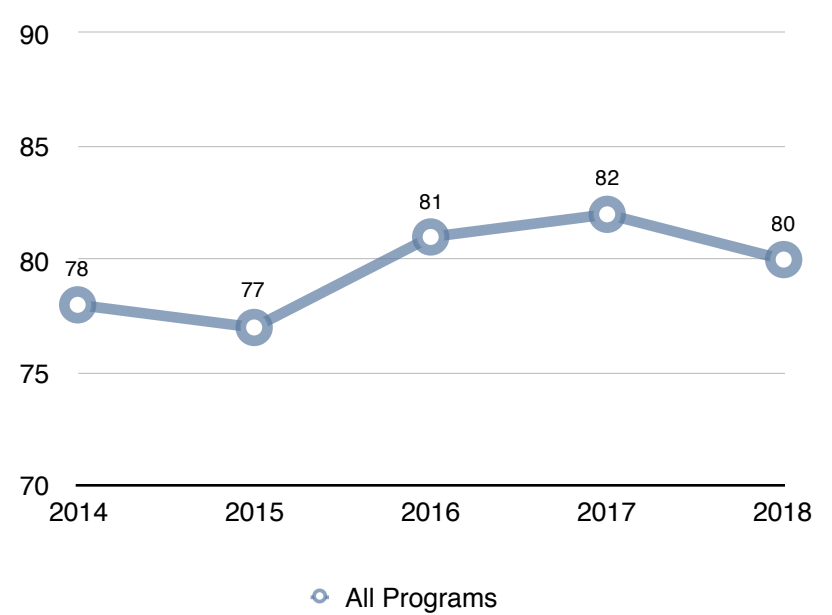
- All quarters of Goshen Homes auditing was done only from Extended Reach. The lower score does not reflect all documentation present, but only what was filed electronically in order to create best practice.
- 2018 Q4 all auditing for all 3 programs was done from what is present in Extended Reach
- Quarterly goal of 90% file completion for all programs

EDUCATIONAL OUTCOMES

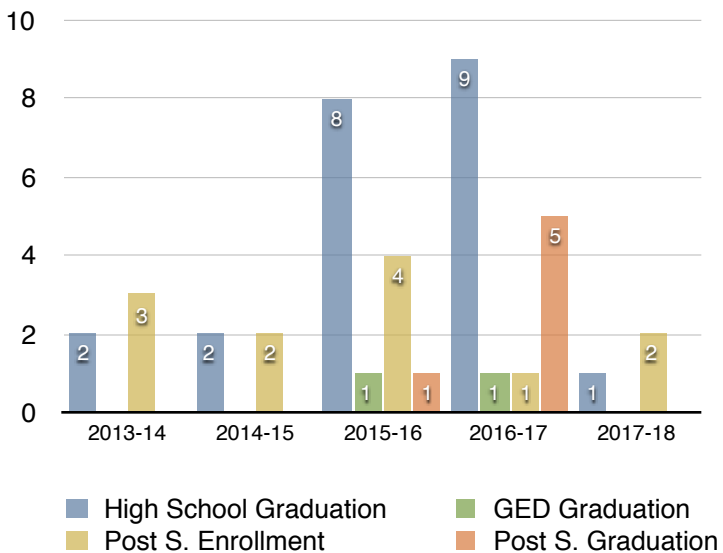
Overall Grade Performance 2018



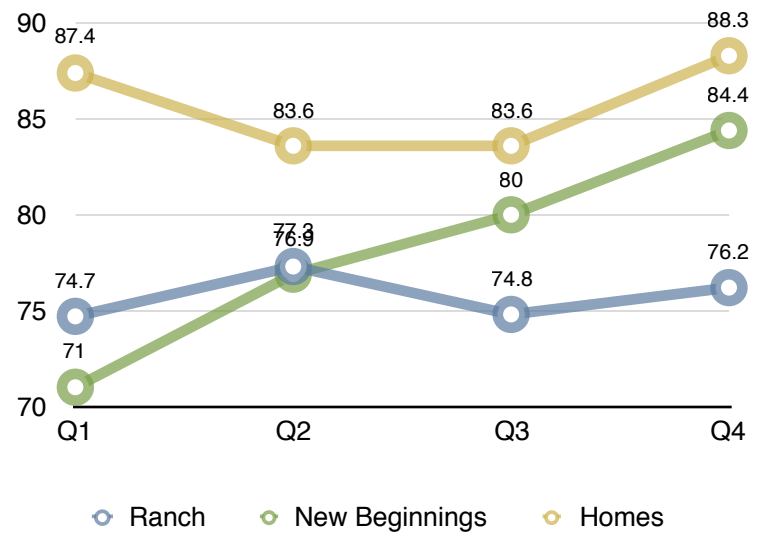
Overall Yearly Performance



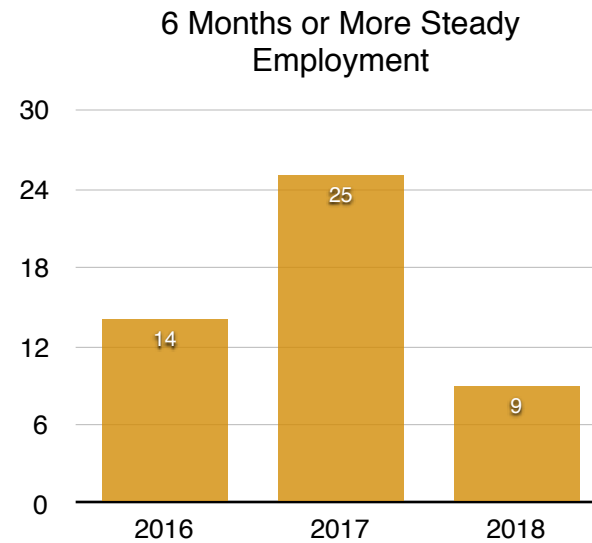
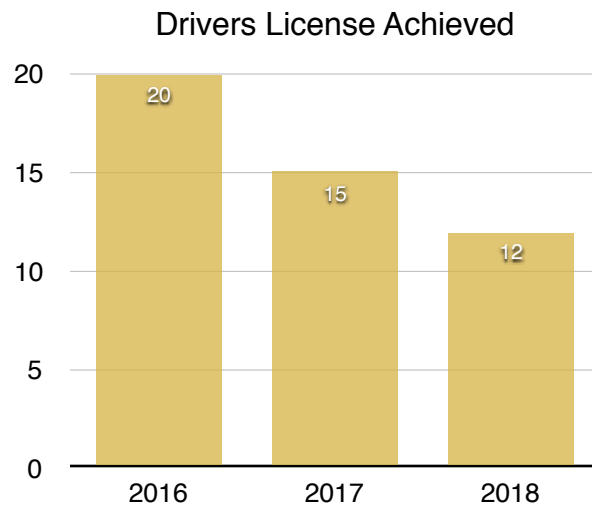
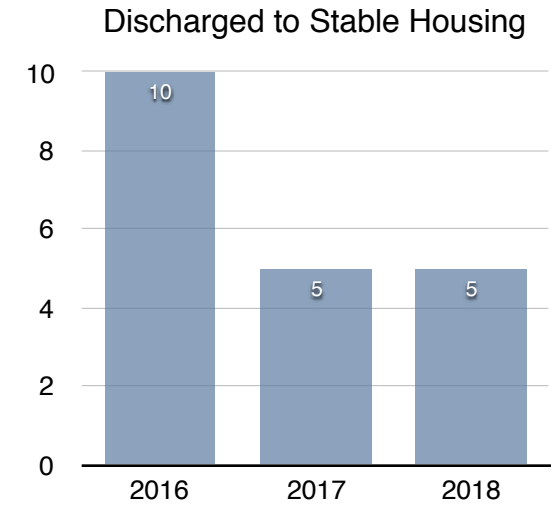
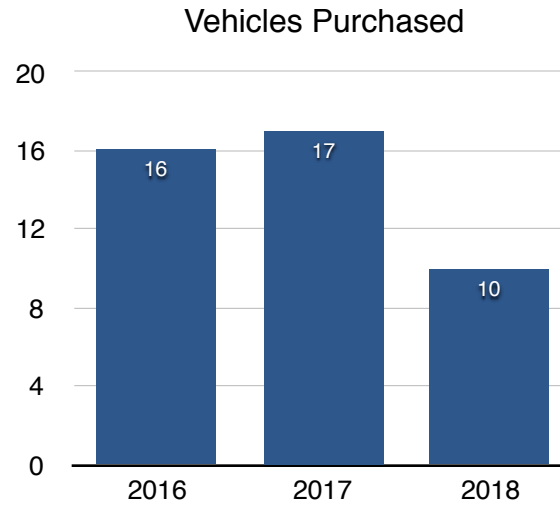
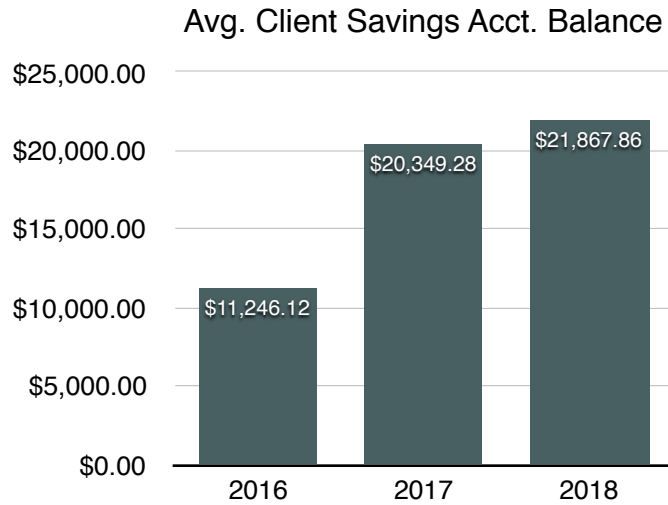
Graduation and Post Secondary Education



Overall Annual Performance per Program



LIFE SKILLS/CAREER OUTCOMES



STAFF TURNOVER, TRAINING AND SATISFACTION

Statistics:

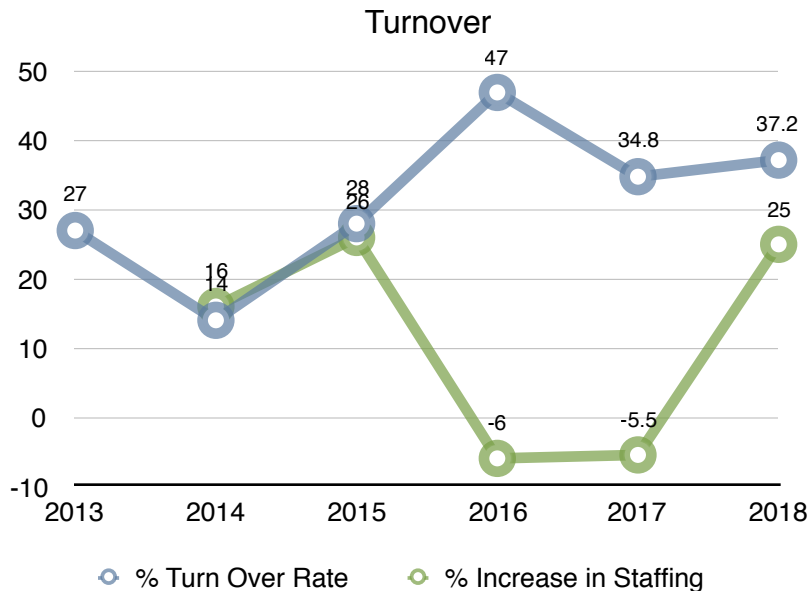
- Total Staff (pt & ft): 86
- % Increase in staffing: 25%
- Turnover Rate: 37.2% (industry average is 35%)
- Average per day: 59
- Increase in staff turnover: 2.4%

New Hires: 33

- 15 total house/respite parents (7 sets, 1 individual)
- 5 Case Management staff (3 GH, 2 GVBR, 1 GNB)
- 1 Administration
- 1 Supervisory Position
- 2 Program Positions (Education, Facilities)
- 3 Overnight Care Positions
- 2 Life Assistants
- 3 Interns
- 1 Development Position

Separations: 22

- 16 resignations
 - 5 House Parent sets
- 3 Terminations
- 2 Transfers
- 1 Layoff



2018 Annual Trainings

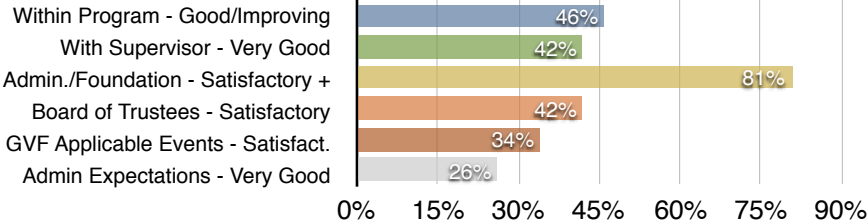
- Confidentiality & Ethics
- Abuse and Mandated Reporting
- Infection Control
- Disaster Preparedness
- Documentation
- Medication Management
- RPPS
- PREA

2018 Strategic Trainings

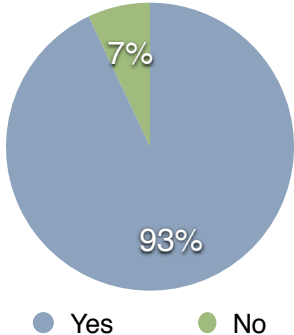
- Trust Based-Relational Intervention (TBRI)
- Trauma Training
- Mental Health First Aid Certification
- Crisis Prevention Intervention/Safety Care
- CPR and First Aid

Staff Survey Highlights

Communication Satisfaction - Highest Percentage



Skills and abilities used on a regular basis



Is Goshen Valley staying true to its mission?

